

## Privacy Policy

Allianz-Tiriac appreciates your visit to this website ("Allianz Website") and your interest in our services and products. Your privacy is important to us and we want you to feel comfortable visiting our site. This privacy notice explains how and what type of personal data will be collected, processed and used during and following your visits to the Allianz Website, why it is collected, with whom it is shared and your rights in this regards. Please read this notice carefully.

### What is a data controller?

A data controller is the individual or legal person public, public authority, agency, or other body which, alone or jointly with others, determines the purposes and means of processing of personal data. Thus, the controller may decide to process personal data through certain operations, performed by automatic means and other ways than automatic ones.

### What personal data will be collected?

When you visit the Allianz Website, our web server automatically records details about your visit including:

- IP address;
- the type of browser software used;
- the Allianz-Tiriac Website pages that you visit;
- the date and duration of your visit.

We will also collect and process various types of personal data, including:

- Surname, First Name;
- Address;
- Contact Details (telephone, e-mail).

Also, if you visit our website to notify a damage online, we will collect information about opening the claims file (for example: number, surname, telephone, e-mail, date of the vehicle, property or insured property).

### How will we use your personal data?

Allianz-Tiriac will use your personal data for the following purposes:

- for technical administration, research and development of the Allianz-Tiriac Website;
- for customer and user administration and marketing (transmission of news, promotions, new products and services, at the moment you visit Allianz-Tiriac website);
- to maintain business relationships;
- to conduct research and analysis with regard to our business relations;
- for fraud prevention and detection;
- for the purpose of informing on the way in which you can announce a damage;
- for the purpose to notify a damage online (car damage, home damage).

Otherwise, we will process your personal data to meet our legitimate business interests (including maintaining contact with clients, providing updates and information about Allianz-Tiriac, organizing and hosting events, and conducting market research and analysis) or where it is needed to comply with a legal obligation. In addition, we may also process your personal data to enter into a contract with you, or to perform our obligations under an existing contract with you.

Allianz-Tiriac respects applicable laws and regulations in its use of personal data.

### Are cookies used on the Allianz-Tiriac Website?

Allianz-Tiriac uses both tracking technologies such as cookies or tags and damage notification forms in order to gather the information as presented above, to understand how visitors use the Allianz-Tiriac site but and to facilitate the notification and opening of certain damage files as soon as possible.

Tracking technology helps us manage and improve the usability of the Allianz Website, for example by detecting whether there has been any contact between your computer and us in the past and to identify the most popular sections of the Allianz Website.

When you save your cookie settings, they should also apply to your future visits to the Allianz-Tiriac Website. However, for technical reasons beyond the control of Allianz-Tiriac, this cannot be guaranteed. For example, if you reset your browser, delete your cookies or access the Allianz-Tiriac Website from another browser or device, your cookie settings may be lost. To comply with applicable laws and regulations, in some countries you may be asked to confirm your cookie settings when you first visit the Allianz-Tiriac Website. If you are in a country where you are automatically required to set your cookie settings, you may be asked to set them again on a future visit.

In many cases you can also control tracking technologies using your browser. Please ensure that your browser setting reflects whether you wish to be warned about and/or accept tracking technologies (such as cookies) where possible. The specific capabilities of your browser and instructions on how to use them can usually be found in the manual or help file of your browser. Without tracking technologies the availability of the services provided by the Allianz-Tiriac Website may be reduced, or parts of the Allianz-Tiriac Website may no longer function correctly.

### **How are social media plug-ins used on the Allianz-Tiriac Website?**

The Allianz Website uses the following social media plug-ins ("plug-ins"):

- Share button on Facebook, powered by Facebook Inc., 1601 S. California Ave., Palo Alto, CA 94304, USA;
- Share Button on LinkedIn, operated by LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043, United States.

To increase the level of data protection and in accordance with applicable laws and regulations for plugins additional measures have been taken to prevent any direct connection of your browser with the Providers servers mentioned above. If you activate the plug-ins by clicking on them and giving your consent for the data transfer, your browser establishes a direct connection to the server of the respective Provider. The content of the plug-in or social media providers is then transmitted by the Providers directly to your browser.

By accepting the plug-in, the data will be transferred directly from your browser to the Provider and saved by the Provider. If you are logged in to your account when you visit the Allianz-Tiriac site, the Provider can connect the visit directly to your account. If you click on the Facebook button or on LinkedIn, the data will be transferred directly from your browser to the Provider and saved by the Provider. In addition, the information will be published on the social network and will be visible to your contacts. If you do not want the data to be transferred by the Provider, you must log out of your account before clicking on the plug-ins and activating them.

For more information on the purpose and scope of data collection, processing and use, please refer to the privacy statements below:

- Facebook: <https://www.facebook.com/about/privacy/>
- LinkedIn: <https://www.linkedin.com/legal/privacy-policy>

### **Who will have access to personal data collected through the Allianz Website?**

We will ensure that your personal data is processed in a manner that is compatible with the purposes specified above and may be disclosed to the following parties:

- affiliates, branches, agents / collaborators;
- the providers directly/indirectly involved in the insurance process (e.g. reinsurers, IT service developers, providers of claims regularization, claims assessors, providers of call-centre and assistance in the insurance field, partner clinics and partner repair shops etc.)
- providers of marketing services, market research, customer satisfaction surveys and other similar services;

- institutions, state, government agencies of associations in the field of insurance, if provided by law;
- intermediaries involved in the management of your insurance contracts (e.g. brokers, insurance agents - self-employed persons etc.);
- other (national and/or international) companies within the Allianz Group;

Agents and third parties who have access to personal data obtained through the Allianz-Tiriac site are obliged to respect confidentiality.

### **Where will collected personal data be processed?**

Your personal data may be processed both inside and outside of the European Economic Area (EEA) by the parties specified above, subject always to contractual restrictions regarding confidentiality and security in line with applicable data protection laws and regulations. We will not disclose your personal data to parties who are not authorized to process them.

Whenever Allianz-Tiriac transfers personal data to other companies outside or within the Allianz Group, located outside the European Economic Area, a series of measures will be taken to ensure an adequate level of protection, similar to that provided by European legislation. Among such measures are mandatory Corporate Rules Approved by the Competent Supervisory Authority (for transferring personal data to other Allianz Group companies outside of the European Economic Area) and standard contractual clauses approved at European level (for transfers of personal data to other companies: eg international brokers and reinsurers).

More information regarding mandatory corporate rules can be found on the company's website [www.allianztiriac.ro](http://www.allianztiriac.ro) - "Allianz Privacy Standard (APS)".

### **What are your rights in respect of your personal data?**

Concerning the processing of your personal data based on the conditions stated in the European Data Protection Regulation 679/2016, you may exert any of the following rights:

- The right of access to personal data
- The right to rectification
- The right to erasure of data or the "right to be forgotten"
- The right to withdraw your consent
- The right to restriction of processing
- The right to data portability
- The right to object
- The right to not be subject to a decision based solely on automated processing of your personal data, including profiling, which produces legal effects or which significantly affects you.

In order to be correctly and completely informed about the processing of your personal data, please periodically consult the company's website [www.allianztiriac.ro](http://www.allianztiriac.ro) - "Notification on the processing of personal data".

### **What security measures have we implemented to protect your information collected through the Allianz Website?**

Allianz-Tiriac has implemented reasonable technical and organizational security measures to protect your personal data collected by Allianz-Tiriac Asigurar via the Allianz-Tiriac Website against unauthorized access, misuse, loss or destruction.

### **How do we treat electronic messages sent to and from Allianz?**

All electronic messages sent to and from Allianz-Tiriac are protected by reasonable technical and organizational measures and may only be accessed in justified cases in line with applicable laws and regulations.

### **How can you contact us?**

For the exercise of these rights, the reporting of a security incident as well as for additional questions regarding this privacy policy or regarding the use by Allianz-Tiriac of your personal data, please contact us by choosing

any of the communication methods described below, specifying the name, postal or email address (depending on the way you want to communicate), phone number and purpose of the request.

Feel free to contact us:

- by e-mail - at the address: [datepersonale@allianztiriac.ro](mailto:datepersonale@allianztiriac.ro);
- personally - at any Allianz-Tiriac place of business;
- by a written request sent by post to the address Str. Caderea Bastiliei, no 80-84, sector 1, Bucharest;
- by telephone - at the number: 021 20 19 100.

#### **How often is this notice updated?**

This privacy policy shall be subject to periodic reviews. To be informed on any important potential changes that may have an impact on the processing of your personal data, please consult the company's web page [www.allianztiriac.ro](http://www.allianztiriac.ro) – „Privacy Policy” and “Notification on the processing of personal data”, on a periodic basis.

*The most recent update of this information regarding the processing of personal data was made on **20.02.2019**.*